

## **TERMS, CONDITIONS & PROFESSIONAL DISCLAIMER**

**Effective Date: 23 May 2026**

Welcome to GrowthMindSet Global, a professional solutions platform operated under Two Fish Consulting Limited.

These Terms, Conditions & Professional Disclaimer govern the use of our services, digital resources, website, training programs, advisory support, professional engagements, and related materials offered through GrowthMindSet Global.

By accessing, purchasing, downloading, registering for, or using our services or materials, you acknowledge and agree to these terms.

### **1. Scope of Services**

Services offered through GrowthMindSet Global may include:

- Strategic Advisory and Consulting;
- Coaching and Mentorship;
- Training, Facilitation, and Workshops;
- Leadership and Execution Support;
- Digital resources, frameworks, templates, guides, and toolkits;
- Online and in-person engagements.

### **2. Professional Disclaimer**

All guidance, tools, frameworks, and recommendations are provided in good faith for professional support purposes only.

Implementation outcomes depend on factors beyond the control of GrowthMindSet Global and Two Fish Consulting Limited, including leadership alignment, operational capacity, implementation discipline, organizational readiness, market conditions, and decision-making processes.

GrowthMindSet Global and Two Fish Consulting Limited do not guarantee specific business, operational, financial, or implementation outcomes arising from the use of services, guidance, or materials provided.

Clients and users remain responsible for their own decisions, actions, implementation approaches, compliance obligations, and professional judgement.

GrowthMindSet Global and Two Fish Consulting Limited shall not be responsible for losses, damages, disruptions, or business outcomes arising from the use or implementation of services, guidance, resources, or materials provided.

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Payments for services, digital products, advisory engagements, training programs, or related offerings are processed through approved payment channels registered under Two Fish Consulting Limited.

Due to the nature of digital products, intellectual property, advisory support, and scheduled professional time, refunds are not provided once:

- access has been granted;
- materials have been downloaded;
- services have commenced; or
- sessions have been scheduled and delivered.

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We respect your privacy.

Information collected through this platform will not be sold or shared with third parties except where necessary for service delivery, payment processing, operational support, administrative purposes, or legal compliance.

Limited personal or organizational information may be collected through forms, bookings, subscriptions, payments, email communication, or website interactions for operational and service delivery purposes.

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